

Goettsch International, Inc. - Privacy Policy

This Privacy Policy applies to <https://www.goettsch.com> and Goettsch International, Inc. ("Company"). It explains how we collect, use, and protect your information when you interact with our website or communicate with us. By using our website, you agree to the practices described in this policy.

Collection of Your Personal Information

When you interact with Goettsch-such as by filling out a contact form, requesting a quote, or subscribing to updates-we may collect certain personal details. These details help us serve you better and respond accurately to your requests.

We may collect:

- First and last name
- Company name
- Job title
- Email address
- Phone number
- Country and region
- Project-specific information (e.g., equipment interest, capacity needs)

We only collect information that you voluntarily provide.

Use of Your Personal Information

The information you share with us allows Goettsch to operate effectively and deliver a better experience. We use your information to fulfill your requests and improve our communication and services.

Your information may be used to:

- Respond to inquiries and provide quotations
- Process service and parts requests
- Manage customer relationships
- Send product updates or marketing (only if you have opted in)
- Improve website performance and user experience

We may also inform you of new offerings from Goettsch or our supplier partners.

Sharing Information with Third Parties

We value your privacy and do not sell or lease your personal information. However, we may need to share it with trusted business partners to fulfill your request or support our services.

We may share your information with:

- Approved suppliers or service providers working on your behalf
- Business partners under confidentiality obligations
- Authorities, when required to comply with legal obligations

All data shared is limited to what's necessary and is handled responsibly.

Tracking & Automatically Collected Information

Goettsch International, Inc. - Privacy Policy

When you visit our website, we automatically collect certain technical information to help us improve your experience and website performance. This information does not directly identify you.

We may collect:

- Browser type and version
- IP address
- Access times and dates
- Referring websites or search terms

This helps us understand visitor behavior and optimize our site accordingly.

Use of Cookies

Cookies are small data files that websites store on your device. We use cookies to remember your preferences, track website usage, and enhance your overall browsing experience.

You can manage or disable cookies in your browser settings. However, some website features may not function properly without them.

Security of Your Personal Information

We take your data security seriously. Goettsch uses SSL encryption and other industry-standard security practices to protect your information from unauthorized access or misuse.

Please note that while we take reasonable precautions, no internet transmission or data storage method is 100% secure.

Right to Deletion

You have the right to request the deletion of your personal data from our systems. We will honor your request unless the data is required to fulfill legal, contractual, or security-related obligations.

If you'd like to have your information removed, please contact us using the information provided below.

Email Communications

You may receive emails from Goettsch, such as quotes, service updates, newsletters, or announcements. If you prefer not to receive marketing content, you can unsubscribe at any time by clicking the unsubscribe link in our emails.

Changes to This Policy

We may update this Privacy Policy occasionally to reflect changes in our practices or legal requirements. If we make significant changes, we will notify you on our website or through email.

By continuing to use our website after updates, you agree to the revised terms.

Contact Information

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